

## PATIENT PARTICIPATION MEETING ON 1<sup>st</sup> July 2019

### ATTENDED

Angela Elsom

Carol Binks

Dr Naeem

Mr John Berry

Mr Brian Wright

Mr R Moore

Mrs P Hodson

Mr G Stacey

Mrs W Shepherdson

APOLOGIES - Mrs K Milner, Mrs M Pygott

#### 1. Previous Minutes

The minutes from the previous meeting were agreed and approved. Proposed by Mr G Stacey and seconded by Mr B Wright.

#### 2. Matters Arising

Wendy asking about funding for Trent View and Winterton; querying the distances between each surgery with having branch surgeries and enquiring whether they receive additional funding for branch surgeries.

#### 3. Doctor's Report

We will be offering extended hours at the surgery from July. We need to offer an extra 45 mins in clinical time. This will be done on a Tuesday morning.

#### 4. Practice Managers Report

The Primary Care Network starts to function from today. The surgeries in our Network are in Barton (2), Brigg (2), Winterton, Barnetby and Trent View. Here is a map showing the areas covered by our Network.

There is some confusion between extended hours and extended access – extended access means patients can be seen 6.30pm till 8pm on a weekday, 8am – 8pm on a Saturday and 8am – 1pm on a Sunday by a GP or Nurse, but not at this surgery. These appointments will be pre booked ones (not for emergencies). For the time being these will continue as they have before.

The Network will employ a Pharmacist and their position will serve all of the surgeries in the network; either remotely or face to face. There will eventually be a social prescriber employed by the Network for the surgeries as well.

This year will be all about getting all the surgeries working together and sorting out governance arrangements.

Eventually more services will be offered by the Network with the aim to bring services out of the hospital. Only certain services will be affected.

Mr Berry mentioned 2 issues for this – one is travel to other surgeries. The village does not have any public transport. The other is appointment waiting times; larger surgeries seem to have to wait up to 2 weeks for an appointment – how will this service affect them.

Wiggly Amps was mentioned at the last meeting. This has now gone live but no one has used it as yet.

5. **Chairman's Report**

Mr Berry has not attended any meetings since the last PPG meeting.

The surgery has been trying to create another room by moving the reception area. We have not been to get funding from NL Council or NHS England but Mr Berry received a leaflet from East Coast Community Fund regarding grants. Mr Berry has spoken to them, they would not fund the surgery to apply but we could apply for funding as a community group. There is no guarantee we will get the monies. The group agreed for Mr Berry to apply on their behalf. The group would need to apply for a bank account and have a constitution. This would go in the name of the PPG group. John has spoken to Richard Hannigan and he is meeting him tomorrow to discuss council support for the funding and he is going to look into this.

We still do not have a date for the meeting with Dr Faisal Baig. Geoff Day couldn't make the last date that was arranged; therefore we are trying to get another date set up. Dr Baig would like to bring Geoff Day and Alex Searle with him. Richard Hannigan will also be attending the meeting. There has been no financial support for this surgery since Dr Bhorchi started this surgery. Mr Berry will call a meeting when he gets a date and hopes as many of the group can attend on the day.

6. **Improvement Priorities Progress**

Nothing at this time.

7. **Thoughts for the future**

Nothing at this time.

8. **Any other business**

Mr Moore is asking why Dr has not been informed about him going into hospital for a procedure he is having this week. It was explained to him that we will get a discharge summary when he comes out of hospital.

The issue of single use plastics in regard to our blister packs was raised. Our packs can be recycled.

9. **Next meeting:** 2<sup>nd</sup> September 2019 at 12 midday.

N.B The meeting with the chairman of the CCG will take place Thursday 25<sup>th</sup> July at 9am; please let me know if you will be attending

