

PATIENT PARTICIPATION MEETING ON 2nd September 2019

ATTENDED

Angela Elsom
Lianne Parkin

Mr John Berry
Mr Brian Wright
Mr R Moore
Mr G Stacey
Mrs W Shepherdson
Mrs K Milner

APOLOGIES - Dr S Naeem, Mrs M Pygott, Mrs P Hodson

JB welcomed Lianne to the meeting for taking minutes in the future.

1. Previous Minutes

The minutes from the previous meeting were agreed and approved. Proposed by Mr. R. Moore and seconded by Mr. B. Wright.

2. Matters Arising

Nothing to report

3. Doctor's Report

The Networks are starting to take shape.

Their main priority is to get the contract right at the minute – they haven't employed a pharmacist or Social prescriber as yet.

Extended hours – we are now offering an extra 30 minutes on a Tuesday morning to cover this. They are appointments that need pre booking and not for emergencies. The Extended excess only - late and weekend appointments will remain the same as present.

Can the meetings be made 3 monthly as due to the pressure of attending all the meetings we are struggling to fit them all in.

4. Practice Managers Report

Wiggly amps or engage consult as it is now known is still not being used by patients. BW said they had tried but there was a problem logging on.

Flu vaccinations are due to be delivered starting in September

Provisional dates are:

Friday 20/9/19 9-1 - under 65s

Friday 27/9/19 9-1 - over 65's

Monday 7/10/19 3-6 - anybody

5. Chairman's Report

Thanks for everyone attended the meeting with CCG,

Feedback was we need to be careful how much we complain as we don't want NHS England saying we are unable to supply the proper service for the patients.

The CCG /NHS England have not offered us anything extra.
It was useful mentioning how we are going to do the increased computer work involved;
RM mentioned in London 50,000 patient's details were used against themselves, people are scared about this.

Grant for renovations had to be put in by 14/08/19. This was achieved with Katy Chubb from the council helping us with writing the bid and the language used. 2 days later JB had a call from the Grant Association just to clarify.

He has had a discussion with Katy Chubb about a second grant from a windfarm where the admin is done by the council. Katie is going to help with this as well, transferring information from one grant to the other; however we need to do a public consultation for it. Leaflets are available for people to sign to prove we have consulted with them and they agree. Please can everyone take some leaflets and get them signed.

The group needs a safeguarding policy and Katy Milner agreed to do it. The templates from the council have been forwarded to Katie.

Letters of support from outside agencies are needed. Sue (Chaplain) and Richard Hannigan have agreed to do one.

There might be a 3rd Grant that we can look into.

BW has drawn up constitution.

Bank Account needed and due to be opened Wednesday.

The money raised for Carols gift from the PPG was spent in full.

6. **Improvement Priorities Progress**

See above

7. **Thoughts for the future**

See above

8. **Any other business**

Some workers from North Lincs council stood in Brian's garden this week and took some Carbon Monoxide readings due to all the build-up of fumes from the traffic with the road works and the traffic lights. RM mentioned this was a problem and JB suggested he goes on the council website and looks at the readings for himself. Richard Hannigan is already involved with this

9. **Next meeting:** 25th November 2019 at 12 midday.