

## PATIENT PARTICIPATION MEETING ON 4th September 2017

### ATTENDED

Dr SK Naeem,  
Angela Elsom  
Carol Binks

Mr John Berry  
Mr Gareth Stacey  
Mr B Wright  
Mr R Moore  
Mrs M Pygott

Doug Flockart – New Models of Care

APOLOGIES – Mrs W Shepherdson  
Mrs P Hodson  
Mrs K Milner

### 1. Previous Minutes.

The minutes from the previous meeting were agreed and approved. Proposed by Mr B Wright and seconded by Mr G Stacey.  
Mr Moore did not receive a copy of the minutes – they were posted out – need to check

### 2. Matters Arising

The letters about the funding have been sent out to 3 members of parliament and NHS England Jeff Day and Margaret Sanderson Chair of CCG.

### 3. Doctor's Report.

We had CQC inspection in August and it seems to have gone well on the day, but we are still waiting for the final report to come back to us. This will hopefully be in around 6 weeks. Some of the actions they gave us have been done and sent back to them. Angela has to go on an extra Infection control training.

### 4. Practice Managers Report

The flu vaccinations are arriving around the 15<sup>th</sup> September. Can we organise volunteers for the clinics.

We would like to do flu clinics on :-

25.9.17	3.00 - 6.00	Gareth
04.10.17	9.00 – 12.00	Brian
18.10.17	9.00 - 12.00.	Can Ron ask Peggy if she can help

We have had a letter from Janice Keilthy, Lay Member of North Lincolnshire Clinical Commissioning group. She would like to visit the group. We decided to discuss in the next meeting to arrange a date for her to come and talk to the group.

## 5. Chairman's Report

John attended the PPG forum on 12th July

He was asked to draw to our attention the opportunity and research and development unit, headed by Marie Girdham and talked about practices research in various subjects (Mr Berry has a letter with them all on) – given to Dr Naeem

Lianne Langdon from CCG talked about the Vale and Humber transformation. John raised the question of why did it take up to 3 months for information from a Hospital appointment to reach the GPs notes. NLAG are to start an e referral system. This doesn't address the problem of letters coming back though. Angela informed us about a trial of a system in Colon clinic at Grimsby to get same day letters to see how it works. If this is approved it will be rolled out to all specialisms.

Concerns were raised about the finance of the CCG and the overspend and how the budget has been reduced. The payment was based on deprivations of the area and is now changed to older people. The change in weighting benefits the southern population rather than the northern populations.

Concerns were raised that CCG has been rated as inadequate and the hospital has been put in special measures. Angela said this meant the CCG were in formal directions. This is a legal framework issued by NHS England. Certain ideas are being discussed to improve the service and bring finances back into line i.e. reduce prescribing costs and reduce referral rates. Doug said this was about the appropriate intervention at the right time.

## 6. Improvement Priorities Progress

Sara Brine head of primary care has got our improvement bid and she will be talking to others to make sure we have got everything in the bid that we need before it can go further. When it goes to stage 3 who does it go to? Will it go through a series of departments? We have certain bodies that will help us with the bid if necessary.

We have asked for some resilience money to take on a care assistant and to help pay for back fill for training for the staff in the surgery this will help Angela and the staff.

## 7. Thoughts for the future-

Nothing new at this time

## 8. Any other business

Doug Flockart – New Models of Care - Doug is employed by the CCG and works with Sara Brine. There has been a paper on how we can arrange care systems and integrations, the CCG have looked at this and now we need to know how to take this forward. The services involved include Safecare Federation, Mental Health team, NLC, NLAG community services. An example is CHAT – the Care Home Action Team a multi-speciality group of people are starting in the South Bank and looking at residents in Care Homes to see what services are needed for them. It is thought some things are cheaper to provide in the community. The idea is to get all the services to look at ways of working together better. Doug will give us some feedback in what is happening within the service.

## 9. Next meeting: 6<sup>th</sup> November 2017 at 12 midday.

Lianne Langdon. CEO of NLCCG will be attending if you have any questions for her