

PATIENT PARTICIPATION MEETING ON 6th March 2017

ATTENDED

Dr SK Naeem,
Angela Elsom
Carol Binks

Mr John Berry
Mr Gareth Stacey

APOLOGIES - Mrs M Pygott
Mrs K Milner
Mr R Moore
Mrs P Hodson
Miss Crabtree
Mr B Wright

1. Previous Minutes.

The minutes from the previous meeting were agreed and approved. Proposed by Mr G Stacey and seconded by Mr J Berry

2. Matters Arising

There were no matters arising

3. Doctor's Report.

Patient figures up to 1360. The rise in numbers seems to have plateaued out.

4. Practice Managers Report

At the care network meetings the Practice Managers are meeting and trying to work together to look at having a GP for holiday cover but this is still a work in progress and ideas. This will cover 7 practices. Hopefully they will be able to come and cover and be paid for the time and trying to work together.

We had been flooded again and this was from the toilet and the road again. A non-return valve has been fitted and this will help with the flooding from the toilet.

The money has been received from the Insurance Company for the previous flood.

The council are due to adopt the new road from Costain and they feel that they need to talk to them regarding some issues before this is done; especially drainage of the new road when it is raining heavily. The council are having a meeting with Costain again.

Mr Berry is having a meeting with Highways England and will raise the issues of the drains.

A new service is starting and the Health Visitor is coming into the surgery on a Monday afternoon. Initially once a week and then it could change to once a month. This is to catch up with the patients that have missed their reviews for one reason or another.

Still waiting for the CQC visit in our surgery.

We hope that if we get the money from the bid we can encourage people to come into the surgery and bring in more services.

5. **Chairman's Report**

Nothing specific to report. Health matters five happened last week but Mr Berry could not attend.

They have a new boss at Phillips 66 Mr Cunningham. Could we liaise with the refinery If they need to see a Dr on a temporary basis. Could we do some laminated leaflets to be put on the notice board on Phillips 66.

6. **Improvement Priorities Progress**

Nothing to report still waiting to see what happens in the future.

7. **Thoughts for the future**

CQC visit still waiting for date. They will need to speak to some patients on the day.

8. **Any other business**

None

9. **Next meeting:** 8th May 2017 at 12 midday.