

PATIENT PARTICIPATION MEETING ON 7th November 2016

ATTENDED

Dr SK Naeem,
Angela Elsom
Carol Binks

Mr John Berry
Mr Bernard Kelly
Mrs K Milner
Mrs Peggy Hodson
Mr Gareth Stacey
Ms Rebecca Crabtree

APOLOGIES

Mrs Maryjka Pyggot
Mr Ron Moore

1. Previous Minutes.

The minutes from the previous meeting were agreed and approved. Proposed by and seconded by Mr B Kelly and Mrs P Hodson.

2. Matters Arising – No matters arising

Steve from Costain came to speak at the Parish council meeting about the road project and when they would be finished. The issues regarding the Top Road have been addressed. They are hoping to have opening in December.

3. Doctor's Report. - Nothing to report.

4. Practice Managers Report -

The Practice list size has gone up to 1340, we are aiming to get 1550 patients. Increasing the list size of the surgery helps to bring in more money for the surgery.

Flu Vaccinations are up on last year and we have had to get extra adult and children flu vaccs as well. The Shingles vaccination has also had a good uptake this year.

The Cyber-attack at the hospital has had a knock on effect on the surgery and we have received no Discharge Summaries from Hospital. Path Labs results are starting to come through. Any X-rays etc. can be done on paper.

5. Chairman's Report -

Recall from last meeting PPG chairman's (Forum) meeting with MP's - Breast screening service was discussed and Breast screening for our patients is still in available in the car park of The Roxton Practice.

A number of issues were given to John from the practice regarding a few topics to discuss with Martin Vickers.

The Chairpersons are waiting for feedback which will be given at their next Forum meeting. Speakers included Dr Andrew Furber representing National Public Health, Lianne Langdon from Clinical Commissioning Group and 2 people from NICE. Other speakers were: Catherine Wylie talked about the Parish Nursing Service and how it works.

Christopher Cherry from Primary Services Care Quality Service and Richard Armstrong, the Regional Head of Public Health and Primary Care North. He talked about the 5 year plan and talked in general regarding this plan.

6. **Improvement Priorities Progress –**

We have put in a bid for alterations and improvements to the surgery buildings and we have been put forward to the second stage. We are now waiting to find out what will happen next and how we will need to progress it.

The results of the Patient Survey have been sent to Mr Kelly and he will put it into a power point for the group to look at. We would like to thank Peggy and Gareth for coming in to help with the survey. Maybe for the future it could be explained better to patients so that this is all about the whole of the year not just on the day they have come in.

7. **Thoughts for the future –**

No new thoughts

8. **Any other business -**

Two bolts are stuck out in the tarmac of the car park and they are getting higher and could be a problem to tyres of the cars.

9. **Next meeting:** 9th January 2016 at 12 midday.